Bald Head Association

Coronavirus (COVID-19) Update

March 16, 2020

Bald Head Association extends its wishes for everyone to stay safe and encourages all members to continue following current recommendations about coronavirus (COVID-19) from credible sources. This is a fast and fluid situation, with many pieces of typical daily life subject to change. Now is the time to put in place necessary preparations and to listen to governmental leaders who have the safety of all citizens in mind.

This is not a time to panic. Not only will we all get through this pandemic, the courage and creativity of those solving newly found challenges will shine through. Kindness will engender even more kindness. And we ask for everyone to practice patience.

We want you to know that BHA continues to work and serve its property owners and will continue to work and communicate with our valued vendors.

The key to "flattening the curve" of COVID-19 infections is to avoid person-to-person contact. Acting in a prudent manner to lessen the chance of spreading this virus and for the safety of property owners, members and staff, BHA is canceling all activities/events in the Association Center through March 31st. At that time, the BHA Board will re-evaluate and determine if additional cancellations are necessary.

The BHA office will operate with limited hours beginning Tuesday, March 17, 2020. Office hours will be Monday-Friday from 10:00am-1:00pm. Homeowners are encouraged to have contractors needing to pick up keys to their homes call ahead (910-457-4676, ext. 21) to identify needed keys. Keys will be handed to contractors in a sealed envelope during these modified office hours only. Returned keys can be left in the secure drop box beside the office front door.

Also beginning Tuesday, March 17, 2020, all activities and meetings in the Association Center (both in the downstairs Generator Society Hall and upstairs in the Berne Conference Room) will be canceled through March 31st. This allows us to thoroughly clean to help prevent any contamination.

Some BHA staff members are already working remotely, and others are transitioning to work offsite as quickly as possible. If you have any questions for BHA staff, here are email addresses:

Carrie Moffett, Executive Director: Carrie@BaldHeadAssociation.com Karen Mosteller, ARC Coordinator: Karen@BaldHeadAssociation.com Carol Collins, ARC Associate & Covenants Compliance Agent: CarolC@BaldHeadAssociation.com Diane Mesaris, Administrative Assistant: Diane@BaldHeadAssociation.com Denise Eidal, Bookkeeper: Denise@BaldHeadAssociation.com Pam Rainey, Customer Relations Associate: PamR@BaldHeadAssociation.com Pam Henson, Communications Associate: Pam@BaldHeadAssociation.com

For urgent matters, here is a list of BHA staff and phone numbers:

Carrie Moffett 910-477-7193 Carol Collins 910-477-7246 Pam Rainey 910-477-2956 Pam Henson 910-477-7537 As the municipality, the Village of Bald Head Island is coordinating emergency efforts with county and state authorities, as well as with BHI Limited and the US Coast Guard regarding any ferry issues that might impact BHI property owners. The Village Council's regular monthly meeting will be held on Friday, March 20th, and BHA will provide relevant information that is available during the public meeting.

The BHA website has a new link for COVID-19 updates on the news page. Visit **BaldHeadAssociation.com**. As *Villages' Voice* issues are published, they will be added on the page for reference. A link to the ferry website for announcements, as well as additional resources, are listed.

Bald Head Island is located within Brunswick County, a rural county with 29% of its population over the age of 65 and limited access to major medical facilities. The county's healthcare capabilities are tailored to assist its current population and are preparing for additional patients due to COVID-19. An increase of visitors could add additional stressors to an expectedly overburdened system. Renters and part-time property owners thinking to isolate themselves and their families on Bald Head Island should consider all possible healthcare scenarios in their travel plans.