



Bald Head Association ~ “The voice for BHI property owners”

910-457-4676 • 111 Lighthouse Wynd, Bald Head Island • www.BaldHeadAssociation.com

Who Do I Call? During a State of Emergency

As the municipality on Bald Head Island, the Village of BHI is the prevailing authority during states of emergency. The Mayor, Village Councilors and Village staff coordinate efforts with officials from Brunswick County, North Carolina and federal agencies as needed. Village officials also coordinate efforts with the owner of BHI Transportation. The ferry and tram systems are privately owned by BHI Transportation and regulated by the NC Utilities Commission.

The Village of BHI handles all issues regarding public safety, including emergency response. The Public Safety Department is equipped to handle medical, fire, water rescue and police emergencies. The department also handles golf cart and ICE (internal combustion engine) permits and enforces Village ordinances. For general questions, call the Public Safety Department office Monday-Friday 9am-4pm at 910-457-5252.

- **When you are physically on BHI, for emergencies and non-emergencies: call 911.**
- **When you are not physically on BHI, for emergencies and non-emergencies: call the Brunswick County dispatch station at 910-253-7490, which uses the same dispatch protocol as 911.** This is due to 911 phone tracking purposes.

The Village Public Utilities Department handles water and sewer services for BHI. For questions call 910-457-7350.

The Village Public Works Department handles trash pickup and recycling services for BHI. For questions call 910-457-5422.

The Village Post Office/Island Package Center handles mail and package services for BHI. For questions call 910-457-9700.

CodeRED is Brunswick County’s emergency alert notification service. Sign up on their website at www.brunswickcountync.gov/codered.

Keep in mind that hurricane season begins June 1, so be prepared with necessary alert notifications.