



Bald Head Association ~ “The voice for BHI property owners”

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BHI Questions? Finding Credible Answers

Welcome to our new series, which is an update of our previously titled “Who Do I Call?” series. While phone numbers are still useful, sometimes answers can quickly and easily be found in additional places, such as on websites, which are available 24/7/365.

During the COVID-19 pandemic and its corresponding states of emergency, many property owners and visitors have questions about the ferry, trams and parking. And it’s helpful to be able to quickly check ferry schedules for current and future dates. Visit BaldHeadIslandFerry.com for information.

Check out timely announcements on their home page at “General Information — Announcements.” The website has ferry schedules for passengers and contractors, tram reservations, general information and current status. On the “Current Status” page, the map shows ferry locations in real time, to help you time pickups and drop-offs.

Currently during COVID-19, all ferry vessels are limited to 75 passengers plus crew. All passengers are required to wear a hands-free facial mask/covering at all times on all vessels, trams and shuttles.

The current website announcement states, “Per Governor Cooper’s proclamation and by order of the North Carolina Utilities Commission, BHI Transportation, Inc. ferry vessels remain limited to 75 passengers plus crew (50% capacity). Reduced capacity is resulting in longer wait times and the likelihood of being “bumped” to a later ferry, especially for weekday passengers traveling to the island during peak times between the hours of 7:30-10:00am and from the island during the hours of 3:00-6:00pm. Weekend peak times are noon-6:00pm traveling to the island and 8:30am-noon leaving the island. Please adjust your schedule accordingly and travel ‘off peak’ times whenever possible.”

The ferry and tram systems are privately owned by BHI Limited, leased by BHI Transportation and regulated by the NC Utilities Commission (NCUC). These systems include the ferries, trams, docks, barge and parking, and BHI Limited has been working with the BHI Transportation Authority (BHITA) toward the possibility of acquiring the assets since 2017.

Please note: information from general social media sites should be verified with the pertinent official organization for accuracy.